

## Workplace Violence (Presentation: 9.15 am – 10 am)

Presentation to cover:

- Understanding workplace violence
- Staff most at risk
- Controls to consider

## Dealing with Violence (Workshop: 10.30 am – 1.00 pm)

2.5 hour workshop to cover:

- Introduction to the issue of workplace violence
- Analysing your own workplace
- Identifying controls to prepare for an incident
- Understanding the “Rules of Safety”
- Testing skills in a “real” scenario involving an incident of violence

Our workshops are very interactive, and designed to encourage people to assess their own work environments and identify where there may be opportunities for incidents of violence to arise. We then work with them to identify controls to put in place and minimise the risk of such incidents happening.

We also teach the ‘rules of safety’ to allow people to keep themselves safe should they be exposed to a nasty incident. The workshop will conclude with a very realistic ‘incident’ where some are required (under some stress) to apply the skills covered in the workshop to keep themselves safe while others observe and provide feedback in a debrief afterwards.

# Dean Chandler

Dean comes from a law enforcement background having spent sixteen years in the New Zealand Police where he was involved primarily in Frontline duties, Diplomatic and Personal Protection work and Strategic Response duties.



In 1999 Dean became a member of the NZ Police Staff Safety Tactical Training team and was involved in providing robust training solutions for frontline NZ Police staff around their personal safety whilst on the job. This included the development and delivery of the defensive tactics and firearms skills programme to Wellington district police staff and specialist groups.

He was also involved in the operational security of Australian PM John Howard during APEC in Auckland, New Zealand that year.

The following year Dean was deployed to the Pacific region in a law enforcement safety training capacity, and was then selected in 2001 as a member of the NZ Police contingent deployed to the Solomon Islands. His role as a member of the International Peace Monitoring Team saw him dealing with the ethnic tensions by assisting with the surrender of weapons and re-building confidence within local communities and villages.

Today, Dean is the Director and primary trainer of 'Allsafe' an organisation he set up to deal with the hazard of workplace violence.

Dean's key role now is working with people to build their knowledge and confidence, and give them the ability to deal with incidents of violence which could potentially affect them in their workplace. He works with a range of different organisations dealing with all issues from low level verbal abuse right through to high level incidents of armed robbery.

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